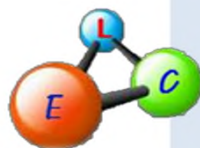




# Natural Conversation For starters

**A good way to practice  
and develop your  
conversation skills.**



**Happy English**

# Natural Conversation

MIDDLE LEVEL

# Table of Contents

## Unit 1 Basic Expressions

Lesson 1 Asking a Favor	10
Lesson 2 Making a Request	17
Lesson 3 Responding Politely	24
Lesson 4 Greetings and Compliments	35
Lesson 5 Expressing Gratitude	44
Lesson 6 Expressing Apology and Forgiveness	52
Lesson 7 Personal Characteristics	62
Lesson 8 Giving Commands or Directions	73
Lesson 9 Asking and Responding to Questions	84
Lesson 10 Date and Time	94
Lesson 11 Weather and Season	103
Lesson 12 Vocabulary Words (Numbers and Months)	112

## Unit 2 Airport Conversations

Lesson 1 Tickets Reservation	116
Lesson 2 Checking-in	130
Lesson 3 Immigration	141
Lesson 4 On the plane	152
Lesson 5 Airplane Transfers/Delays	164
Lesson 6 Airport Arrival	174

## Unit 3 Accommodation

Lesson 1 Hotel Booking/Checking-in	187
Lesson 2 Services	196
Lesson 3 Checking Out	207

# Table of Contents

## Unit 4 Restaurant

Lesson 1 Restaurant Reservation	215
Lesson 2 Ordering at a Restaurant	222
Lesson 3 The Meals	232
Lesson 4 Complaints	242
Lesson 5 Paying the Restaurant Bill	252
Lesson 6 Ordering at a Fast Food Restaurant	261
Lesson 7 Ordering at a Coffee Shop	271
Lesson 8 Ordering at a Bar	282

## Unit 5 Shopping

Lesson 1 Mall Directions	294
Lesson 2 Looking for Items	302
Lesson 3 Discounts/Bargain	315
Lesson 4 Mode of Payment and Delivery	323
Lesson 5 Returning an Item	333
Lesson 6 Duty-Free Shop	341
Lesson 7 Clothing/Shoe Store	348
Lesson 8 Cosmetic Shop	358
Lesson 9 At the Market	366
Lesson 10 At a Bookstore	376

# Table of Contents

## Unit 6 Transportation

Lesson 1 Getting Directions	387
Lesson 2 Taking a Taxi	395
Lesson 3 Taking the Bus	404
Lesson 4 Taking the Metro	412
Lesson 5 Riding a Ferry/Boat	421
Lesson 6 Renting a Car	431
Lesson 7 Driving	441

## Unit 7 Travel

Lesson 1 Tour Information	452
Lesson 2 Travel Photos	463

## Unit 8 Entertainment

Lesson 1 Purchasing a Ticket	474
Lesson 2 Finding a Seat	481
Lesson 3 At the Theater	489
Lesson 4 Visiting a Museum	498
Lesson 5 Amusement Parks and Picnics	507
Lesson 6 At a Casino	516
Lesson 7 At the Stadium	525
Lesson 8 At a Golf Course	533

# Table of Contents

## Unit 9 Telephone

Lesson 1 Phone Call	543
Lesson 2 Missed Calls/Messages	552
Lesson 3 Using the Payphone	561

## Unit 10 Expressing Feelings/Opinions

Lesson 1 Joy/Excitement	571
Lesson 2 Sadness/Worry	580
Lesson 3 Disappointment	589
Lesson 4 Anger/Fear	597
Lesson 5 Telling Reactions, Jokes and Secrets	605
Lesson 6 Dispute/Settlement	613
Lesson 7 Misunderstanding/Regret	620
Lesson 8 Agreement/Disagreement	626
Lesson 9 Changing/Ending a Conversation	631

## Unit 11 Living/Home

Lesson 1 Setting up a Date	637
Lesson 2 Dating/Being in a Relationship	642
Lesson 3 Marriage	647
Lesson 4 Family Life	652
Lesson 5 Cooking	657
Lesson 6 Having a Party	662
Lesson 7 Scheduling an Appointment	667
Lesson 8 Everyday Life	672
Lesson 9 Financial Issues	677

# Table of Contents

## Unit 12 Job/Occupation

Lesson 1 Applying for a Job	683
Lesson 2 Fulfilling Tasks	688
Lesson 3 Doing Business Deals	693
Lesson 4 Vacation Leave and Resignation	698

## Unit 13 Hospital/Pharmacy

Lesson 1 Undergoing Physical Check-up	704
Lesson 2 Gastroenterology and Otolaryngology	709
Lesson 3 Dermatology and Urology	714
Lesson 4 Surgery and Neurosurgery	719
Lesson 5 Obstetrics and Pediatrics	724
Lesson 6 Ophthalmology and Dentistry	729
Lesson 7 Hospital Admission	734
Lesson 8 Buying Medicine	739

## Unit 14 Public Institutions

Lesson 1 School	745
Lesson 2 Library	750
Lesson 3 Bank	755
Lesson 4 Post Office	760
Lesson 5 Government Agencies	765

# Table of Contents

## Unit 15 Facilities

Lesson 1 Real Estate	771
Lesson 2 Hair Salon	776
Lesson 3 Laundry Shop	781
Lesson 4 Gas Station	786
Lesson 5 Auto Repair Shop	791
Lesson 6 Health Club	796
Lesson 7 Day Care Center	801
Lesson 8 Photographic Studio	806
Lesson 9 Internet Café	811

## Unit 16 Emergency

Lesson 1 Emergency	817
Lesson 2 Crime	822
Lesson 3 Disaster	827
Lesson 4 Road Accident	832
Lesson 5 Traffic Violation	837





# Unit 1

## Basic Expressions



## Dialogues

1. **Patricia:** Could you help me with these boxes?

**Tom:** Yes sure, no problem.

**Patricia:** Thank you.

2. **Robert:** Would you mind taking a picture for us?

**Jeff:** Alright. Say cheese!

**Robert:** Thanks!

3. **Harris:** Will you hand me a pencil?

**Sue:** Yes. Here you go.

**Harris:** Thanks a lot!



# Sample Phrases

Here are some useful phrases you can use when asking a favor.  
Read and practice each of them.

## Getting Someone's Attention

Excuse me...

Pardon me...

Sorry to bother you but...

## Asking the Favor

Would you please turn down the music?

Would you turn on the air conditioner?

Could you possibly give me a ride home?

## Follow-up

Thank you so much.

Thanks for your help

Thanks, I really appreciate it.

# C onversation



**Taylor:** Excuse me, could you do me a favor?

**George:** Sure, what is it?

**Taylor:** Could you help me move these chairs?

**George:** No problem. / I'd be glad to.

**Taylor:** Thanks a lot.

**George:** Don't mind it. So are you new here?

**Taylor:** Yes. I just moved here yesterday.

**George:** I see. If you need help with anything, just ask me.

**Taylor:** Thanks. I appreciate it.

# C onversation Questions



1. Is it important to be polite when asking for a favor from your family, friends or anyone? Why?
1. Is it okay to refuse a favor being asked from you? Why or why not?
2. Should a favor be reciprocated by the person who asked it? Why or why not?
3. If your answer on number 2 is yes, how can it be reciprocated?
4. How should you accept it when someone refused to do you a favor?

# Sample Answers

1. Yes, it is truly important to be polite when asking for a favor because it is not a person's responsibility to help us. Asking for a favor means asking someone to do something for you, and is therefore can be bothersome.
2. Yes it is. Don't feel guilty if you can't do a favor being asked from you. Accepting to do a favor is like accepting a responsibility.
3. I think in some way we should reciprocate the favor granted to us by someone. It's not always that someone is ready to help us. We should, even in a small way, return the favor given to us.
4. It can be reciprocated through small favors as well, or an expression of gratitude. A simple thank you or a kind treatment would do.
5. If someone refused to do me a favor, I would graciously accept it. Their inability to help probably have nothing to do with me, so I will not take things personally. I would just respond politely.

## Word Bank

**favor** n. [fey-ver]

- something done or granted out of goodwill, rather than from justice or for remuneration; a kind act

**mind** v. [mahynd]

- to feel disturbed or inconvenienced by

**hand** v. [hand]

- to deliver or pass with or as if with the hand

## Idiomatic Expressions

**give someone a ride**

- (can also be called give someone a lift) to provide transportation for someone

**turn something on**

- to switch on something to make it run

**turn something down**

- to decrease the volume of something; it has the opposite meaning as “turn something up”



**How would you ask the following favors?**

**With the help of your teacher, create a dialog about the following scenarios:**

- A. You are a parent. You were requested to report for work on a Saturday. Nobody is going to look after your child. You are to ask your close friend who is also your neighbor to look after your child for a day.
  
- B. You are a student. You did not understand your Math lesson and now you have to answer a difficult homework. You have a classmate who is good in Math. You are going to ask him if he could give you a tutorial on how to perform the equation taught to you last time by your teacher.



## Dialogues



1. **Abby:** Pardon me. Could I bother you for a boost?

**Bethany:** Oh no! Your battery died?

**Abby:** I'm afraid so. Do you have jumper cables?

**Bethany:** Yes. Here.

**Abby:** Thanks!

2. **David:** Do you mind if I sit here?

**Anthony:** Be my guest. Let me move my coat.

**David:** I appreciate it. It's the last seat in the house.

3. **Isabella:** Can you put some more milk in my coffee?

**Waiter:** Absolutely. Here.

**Isabella:** Thank you.

## Sample Phrases

Here are some phrases you can use when you want to make a request to someone.

Try to practice them in a conversation.

- Can/ could you..., please?
- Do you think you could ..., please?
- I'm sorry to trouble you, but...
- I hope you don't mind my asking, but...
- I wonder whether you could ...
- I'd be (very) grateful if you could ...
- Please do me a favor by ....
- Would it be possible...
- Would you be so kind as to ...?
- Would you mind..., please?

Were you able to remember some? Now try asking your companion to give you a glass of water. Don't forget to be polite in asking.

# C onversation



**Henry:** Good morning, can I speak to Mr. Iverson, please?

**Secretary:** May I know who is calling, please?

**Henry:** Henry Williams.

**Secretary:** Please hold on for a moment. I'll see if Mr. Iverson is available... Please speak on. Mr. Iverson is on the line.

**Henry:** Hi Thomas, how are you?

**Thomas:** Hello, Henry, I'm fine. How are you?

**Henry:** Fine, thanks. I need your help, Thomas.

Could you lend me some money, please?

**Thomas:** How much?

**Henry:** Three hundred dollars.

**Thomas:** Certainly. Can you send someone to collect the money?

**Henry:** I'll come myself. I'll be there in half an hour. Thanks Thomas.

**Thomas:** Most welcome. See you then.

# C Conversation Questions

1. Have you ever asked a request to someone? How did you tell it to him/her?
2. When was the last time you asked for permission for something? What was it?  
How did you ask?
3. What was the greatest request you asked from someone? Did he/she accept it?  
Why/why not?
4. If someone asked a request from you in an impolite manner, would you grant his/her request?
5. What are the things you should keep in mind when making a request?